

Craft-Turney Water System Resident

TCEQ representatives have initiated flushing of residential lines with highly chlorinated water to remove any potential contaminated water. TCEQ representatives and Craft Turney will be available to assist with flushing if needed.

Until further notice DO NOT use the water.
You will receive an additional notice when your water is safe to use.

Phase 1- Flushing

Actions needed by you (resident) or your designated plumbing representative at your residence.

- a. Open outside hose faucet farthest from your water meter
- b. Flush water through open outside faucet for at least 5 minutes
- c. Close hose faucet
- d. Complete the flushing steps for all outside hose faucets, and then repeat for inside faucets (open windows and/or doors near the area being flushed if any chlorine odors are present). Inside faucets could be located in the kitchen, bathroom(s), sink/shower/bathtub, and laundry room.
- e. Flush other appliances attached to the plumbing, like hot water heaters, washing machines and ice makers

TCEQ's area of expertise and jurisdiction is public water systems. Residents may want to consult with a licensed plumber or other plumbing specialist, under the authority/ jurisdiction of the Texas State Board of Plumbing Examiners, to determine actions you may want to take regarding your internal plumbing and appliances.

Phase 2- Sampling and Interim Verification

Once sample results indicate distribution water is clear from potential contaminated water, the TCEQ will provide more information about when the water is safe to use for bathing, showering, and sanitary purposes. At this point the water should not be used for drinking and cooking.

Phase 3- Sampling and Final Verification

Additional sampling will be conducted in representative areas of the distribution system which includes some customer residences. Once sample results indicate water is safe for all purposes, including drinking and cooking, the TCEQ will notify each resident.

For flushing assistance please contact:

Craft-Turney Water System at (903) 586-9301

TCEQ Tyler Regional Office at (903) 535-5100