

Recently Craft-Turney Water Supply Corporation suffered a devastating event that forced Craft-Turney WSC, in conjunction with the TCEQ (Texas Commission on Environmental Quality) to issue a “Do Not Use” order to a portion of our members on the water supply system. This was the result of a foreign contaminate being introduced into our water distribution system from an outside source.

Even though this contaminate was not the result of any failure on the part of Craft-Turney Water Supply Corporation, we are certainly aware of the inconvenience that was the result of this event and did everything we could to help alleviate customers concerns, as well as provide alternative sources for clean, safe drinking water.

We particularly want to thank the TCEQ (Texas Commission on Environmental Quality) for the immediate response when we first realized there could be a problem. The guidance and counseling from TRWA (Texas Rural Water Association), The Texas Department of Health and the EPA (Environmental Protection Agency) for the constant monitoring of the situation along with The Emergency Management Coordinator of Cherokee County, plus including the Cherokee County Precinct #1 Commissioner, and The Cherokee County Judge and the Cherokee County Sheriff’s Department. Craft-Turney WSC cannot thank SWS Environmental Services enough for providing crates upon crates of bottled water for our water system members and the diligent efforts of Ana-Lab in Kilgore. Extensive thanks to our Legal Counsel and our Engineering Firm for direction and assistance and we also want to thank The City of Jacksonville for all their help along with the grateful assistance provided from our neighboring rural water supply systems. The First United Methodist Church and Central Baptist Church for providing shower facilities for our members affected. And a special *thank you*, to GME (The Hamiltons’) for the use of one of their forklifts along with a couple of employees to manage the distribution of bottled water to the Craft-Turney WSC members. And to each one the Craft-Turney WSC members that assisted daily with this task.

We must also include the generous citizens and business associates that brought cards, food, candy, and flowers, volunteered to help, and offered support to the staff of Craft-Turney Water Supply Corporation.

Finally, we need to thank all our members who gave us support and understanding during this very difficult time. A huge Thank you to everyone!

Sincerely,

The Craft-Turney Water Supply Corporation Board of Directors and Employees